



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

### DEVELOPMENTAL DISABILITIES SERVICE COORDINATION

#### Description:

ELIGIBILITY DETERMINATION FOR SPECIALIZED SERVICES; AUTHORIZING SERVICE DELIVERY FOR ELIGIBLE PERSONS; ENSURING THAT SERVICES ARE AVAILABLE, ACCESSIBLE AND COORDINATED; ASSURING THAT A TEAM PROCESS, INCLUDING THE INDIVIDUAL AND THE FAMILY, IS USED TO ASSESS AND DEVELOP AN INDIVIDUAL PROGRAM PLAN FOR SERVICES; PROVIDING INFORMATION AND REFERRAL SERVICES TO PERSONS WITH DEVELOPMENTAL DISABILITIES AND THEIR FAMILIES; AND COORDINATING LOCAL SERVICE NETWORKS.

#### Eligibility:

DEVELOPMENTAL DISABILITY, EXCLUDING MENTAL ILLNESS AS A SINGLE DIAGNOSIS. ELIGIBILITY IS DETERMINED BY SERVICE COORDINATORS.

#### List of Provided Services:

**Administrative:** Administrative

**Case Management:** Case Management

#### Contact Information:

##### Address:

301 CENTENNIAL MALL SOUTH, 4TH FLR

PO BOX 95026

Lincoln NE 68509

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** <https://dhhs.ne.gov/pages/developmental-disabilities.aspx>

**Main Phone:** 402-471-4400

**Other Phone(s):**

**Fax:** 402-328-6243

**Main Email:**

**Main Contact(s):**

SERVICE COORDINATION

**Other Contact(s):**

#### General Information

**Agency ID:** 937

**Counties Served:**

Butler, Cass, Fillmore, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Platte, Polk, Richardson, Saline, Saunders, Seward, Thayer, York

**Ages Served:** All Ages

**Disabilities Served:**

DD (Developmental Disability including ID)

**Wheelchair Accessible:** Yes

**Fees:** VARIES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

REQUEST APPEAL PROCEDURE