



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Client Assistance Program

Hotline for Disability Services

PO Box 94987

Lincoln, NE 68509

**Toll Free Phone:** 1-800-742-7594

**Email:** shari.bahensky@nebraska.gov

## DEVELOPMENTAL DISABILITIES SERVICE COORDINATION

### Description:

ELIGIBILITY DETERMINATION FOR SPECIALIZED SERVICES; AUTHORIZING SERVICE DELIVERY FOR ELIGIBLE PERSONS; ENSURING THAT SERVICES ARE AVAILABLE, ACCESSIBLE AND COORDINATED; ASSURING THAT A TEAM PROCESS, INCLUDING THE INDIVIDUAL AND THE FAMILY, IS USED TO ASSESS AND DEVELOP AN INDIVIDUAL PROGRAM PLAN FOR SERVICES; PROVIDING INFORMATION AND REFERRAL SERVICES TO PERSONS WITH DEVELOPMENTAL DISABILITIES AND THEIR FAMILIES; AND COORDINATING LOCAL SERVICE NETWORKS.

### Eligibility:

DEVELOPMENTAL DISABILITY, EXCLUDING MENTAL ILLNESS AS A SINGLE DIAGNOSIS. ELIGIBILITY IS DETERMINED BY SERVICE COORDINATORS.

### List of Provided Services:

**Case Management:** Case Management

### Contact Information:

#### Address:

209 N 5TH ST

Norfolk NE 68701

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** <https://dhhs.ne.gov/pages/developmental-disabilities.aspx>

**Main Phone:** 402.370.4388

#### Other Phone(s):

**Phone:** 402-370-3120

**Fax:** 402-742-8365

#### Main Email:

#### Main Contact(s):

SERVICE COORDINATION

#### Other Contact(s):

### General Information

**Agency ID:** 943

#### Counties Served:

Boone, Cedar, Cuming, Madison, Pierce, Platte, Stanton, Wayne, Antelope

**Ages Served:** All Ages

#### Disabilities Served:

DD (Developmental Disability including ID)

**Wheelchair Accessible:** Yes

**Fees:** VARIES

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

REQUEST APPEAL PROCEDURE