



Nebraska Client Assistance Program Hotline for Disability Services

Contact the Nebraska Client Assistance Program

Hotline for Disability Services
PO Box 94987
Lincoln, NE 68509
Toll Free Phone: 1-800-742-7594
Email: shari.bahensky@nebraska.gov

HEARTLAND FAMILY SERVICE

Description:

24-HR CRISIS LINE, TRANSPORTATION SERVICES, ACCESS TO MEDICAL SERVICES, LEGAL REFERRAL, CRISIS COUNSELING, WOMEN'S SUPPORT GROUP, CHILDREN'S SUPPORT GROUP, PROTECTION ORDER ASSISTANCE.

Eligibility:

VICTIMS OF DOMESTIC VIOLENCE OR SEXUAL ASSAULT, OR PERPETRATOR OF DOMESTIC VIOLENCE.

List of Provided Services:

Advocacy and Support: Protection and Advocacy, Support/Self Help

Case Management: Case Management

Counseling and Guidance: Psychiatric, Family/Individual

Emergency Relief: Crisis Services, Food, Housing/Shelter, Transportation Emergencies, Other Emergency Relief

Information and Referral: Information and Referral

Transportation: Transportation Financial

Contact Information:

Address:

302 AMERICAN PARKWAY
Papillion NE 68046

Hours of Operation: 8:30-8 M-TH

Website: heartlandfamilyservice.org

Other Phone(s):

Phone: 800-523-3666 - goes to shelter

Crisis: 402-292-5888 local

Crisis: 800-876-6238 nebraska

Fax: 402-339-4358

Phone: 402.339-2544

Main Email: aclouse@heartlandfamilyservice.org

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 958

Counties Served:

Cass, Sarpy

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability

including ID), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: NONE

Sliding Fee Schedule: Yes

Interpreters on Staff:

Spanish

How to Appeal a Decision:

NO APPEAL PROCEDURE